



Canadian Bureau for  
International Education

## **2023 International Student Survey**

**Final questionnaire**



## Survey Terms of Reference

Thank you for agreeing to complete the [2023 International Student Survey!](#)

The survey is designed to study the international student experience in Canada. Therefore, students enrolled (on a full-time or part-time basis) in post-secondary institutions studying for their full degree/diploma/certificate in Canada are invited to complete the survey. This includes international students studying in Canada with a student study permit, visitor's visa, or undertaking research on a work permit. Given the scope of this research, international exchange students are not meant to be included in this survey sample.

Before continuing, we require your informed consent. Please read the terms and conditions below, which are also available on our [website](#).

### **Completing the Survey:**

- This survey will take approximately 30 minutes to complete.
- Participation in this survey is voluntary.
- You can save your progress (option located in the top-right corner of your screen) and exit/return at any time until the survey closing date (November 30, 2023).
- Incomplete questionnaires will be automatically removed and will not be eligible for the draw.

### **Survey Draw and Prizes:**

- At the end of the survey, you will have the option to participate in a draw to win \$1,000. There are three \$1,000 prizes. Winners will be randomly selected from the pool of students who complete the survey. The odds of winning depend on the number of students who complete the survey.
- If your email is selected in the draw, you will be contacted by CBIE during the month of December 2023.
- Please ensure that the email you provide is valid and that you check your inbox (and spam/junk mail) regularly from December 4 - 22, 2023, for an email from [research-recherche@cbie.ca](mailto:research-recherche@cbie.ca).
- The three winners must claim their prize within 14 days of the email notification and validate their identity.
- Names will not be associated with any of the data provided in the questionnaire.
- Direct deposit information will be required to transfer the \$1,000 prize.
- The institutional representative will be copied on the message to validate the legitimacy of CBIE's communication and to ensure the email is not treated as spam/junk mail.



**Confidentiality:**

- Your data and email will remain strictly confidential.
- You will only be contacted by CBIE if your email is randomly selected in the draw.

**Informed Consent:**

- By agreeing to continue, you consent to participate in this research and agree that your anonymized data will inform this national research initiative.
- The data will be retained by CBIE for 25 years and will be used in longitudinal studies.
- Details regarding this national surveying initiative are available on our [website](#).

**Ethics Approval:**

- This survey has been reviewed and received ethics clearance through the [Community Research Ethics Office \(CREO\)](#).

**Withdrawing from the survey:**

- You may withdraw from the survey at any time by closing your browser.
- You can also request the removal of your data before November 30, 2023, by sending your request [to research-recherche@cbie.ca](mailto:research-recherche@cbie.ca).

**Mental Health Support Services:**

- You will be asked a number of questions regarding your experience as an international student on campus and in the extended community. If at any point during the survey, you experience any discomfort, know that resources are available from the [Canadian Mental Health Association](#) or from the mental health services offered at your institution.

If you agree with the term listed above and wish to continue, please provide your institutional email so we can validate that you are a student from one of the institutions participating in this surveying initiative. \* \_\_\_\_\_



## Institution and Campus

Logic: Show/hide trigger exists.

### 2) Select the institution at which you are currently enrolled? \*

Select institution from the drop-down menu (participating institutions + Other)

### 3) Select the campus at which you are primarily studying:

Select campus from the drop-down menu.

## Program of Study

### 57) Are you enrolled as a full-time or part-time student? \*

- Full-time
- Part-time
- Other

### 58) What language is your current program of study? \*

- English
- French
- Bilingual (English and French)



**59) In what year of your program of study are you in currently? \***

- First year
- Second year
- Third year
- Fourth year
- Fifth year or more

**60) For which degree(s), diploma(s) or certificate(s) are you currently studying at your Canadian institution? \***

Please select all that apply:

- Associate degree
- Bachelor degree
- Master degree
- PhD/Doctorate degree
- University professional degree (law, medicine, etc.)
- Post-graduate or post-doctoral certificate
- Post-diploma certificate
- Certificate
- Diploma
- Professional training program (trades)
- College professional training program (trades)
- University professional training program (trades)
- English as a Second Language (ESL) program
- French as a Second Language (FLS) program
- Short-term exchange student
- `Other



**61) What is(are) your field(s) of study? \***

Please select all that apply:

- Agriculture
- Applied Technologies
- Architecture
- Art & Design (e.g., fine arts, performing arts, music, animation, graphic design)
- Business / Finance / Management / Administration
- Communication / Journalism / Media Studies
- Computer Science / Information Technology / Communications Technology
- Education
- Health Sciences and Services / Nursing
- Engineering
- English as a Second Language (ESL)
- Environmental Studies (e.g., geography, urban studies, green technology)
- French as a Second Language (FLS)
- Hospitality / Tourism / Parks and Recreation / Culinary / Leisure and Fitness
- Humanities (e.g., languages, philosophy, history)
- Indigenous Studies
- Law and Legal Services
- Manufacturing / Mining / Energy
- Mathematics / Actuarial Science / Statistics
- Natural and Applied Sciences (e.g., biology, physics, chemistry)
- Natural Resources / Forestry / Built Environment
- Religious Studies / Theology
- Trades / Transportation / Equipment Operations / Construction
- Social, Community, Human Services / Law Enforcement / Community Safety



- Social Sciences (e.g. political science, sociology, economics, psychology, anthropology)
- `Undecided or Undeclared
- `Other

**Logic: Show/hide trigger exists.**

**62) Are you currently participating in a work opportunity that is facilitated by your educational institution and that is directly related to your field of study, such as a co-op placement or work integrated learning (WIL) opportunity? \***

- Yes
- No

**Logic: Hidden unless: #62 Question "Are you currently participating in a work opportunity that is facilitated by your educational institution and that is directly related to your field of study, such as a co-op placement or work integrated learning (WIL) opportunity ? " is one of the following answers ("Yes")**

**63) Do you think that your Co-op / Work Integrated Learning (WIL) placements will help you secure a position once you graduate from your institution? \***

- Yes
- No
- Unsure



## Demographics

Logic: Show/hide trigger exists.

**64) Do you hold citizenship for more than one country? \***

- Yes, I hold multiple citizenship.
- No, I only hold citizenship of one country.
- No, I am stateless.
- Prefer not to answer

Logic: Hidden unless: #64 Question "Do you hold citizenship for more than one country?" is one of the following answers ("Yes, I hold multiple citizenship.", "No, I only hold citizenship of one country.")

**65) With which citizenship are you studying in Canada?\***

Select country from the drop-down menu.

Logic: Hidden unless: #64 Question "Do you hold citizenship for more than one country?" is one of the following answers ("Yes, I hold multiple citizenship.")

**66) What other citizenship do you hold ?\***

Select country from the drop-down menu.





**67) With which racial group(s) do you identify?\***

Select all that apply.

- Black (i.e., African, African Canadian, African American, Taino/Afro-Caribbean descent)
- East Asian (i.e., Chinese, Japanese, Korean, Mongolian, Tibetan)
- Latino (i.e., Latin American, Hispanic)
- Indigenous (i.e., First Nations, Métis, Inuk/Inuit, Native American)
- Middle Eastern (i.e., Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish)
- Native Hawaiian or Other Pacific Islander (i.e., Hawaiian, Chamorro/Guam, Samoan, or other Pacific Islands)
- South Asian (i.e., Bangladeshi, Bhutanese, Indian, Nepali, Pakistani, Sri Lankan)
- Southeast Asian (i.e., Burmese, Cambodian, Filipino, Hmong, Indonesian, Laotian, Malaysian, Mien, Singaporean, Thai, Vietnamese)
- White (i.e., European)
- `My identity is not represented in this list.
- `Prefer not to answer.

**68) How did you define your gender identity at the time of your learning abroad experience?\***

Select all that apply:

- Woman
- Man
- Agender or gender neutral
- Cis/Cisgender
- Demigender
- Genderqueer, non-binary, or gender non-conforming
- Genderfluid
- Trans/Transgender



- Two-spirit
- Questioning or unsure
- Prefer not to answer

**69) In which age group are you? \***

- 15 to 19 years
- 20 to 24 years
- 25 to 29 years
- 30 to 34 years
- 35 to 39 years
- 40 to 44 years
- 45 to 49 years
- 50 or more
- Prefer not to answer

**70) Are you the first in your immediate family [i.e., sibling(s) and/or parent(s)/guardian(s)] to attend post-secondary education? \***

- Yes
- No
- Unsure
- Prefer not to answer

**71) Did anyone accompany you to Canada for your program of study? \***

Select all that apply:

- No, I came on my own
- Yes, I came with a spouse or common-law partner



- Yes, I came with a child or children
- Yes, I came with my parent(s)
- Not applicable, I am studying outside of Canada (virtually)
- Prefer not to answer

## Decision-making

Validation: **Min. answers = 1** (if answered) Max. answers = 5 (if answered)

**72) Select up to FIVE of the MOST IMPORTANT FACTORS that influenced your decision to study in Canada (in any order). \***

- Canada's reputation as a safe and stable country
- Canada offers a society that (generally) is tolerant and not discriminatory
- The reputation of Canada and quality of its education system.
- Availability of financial support (i.e., scholarships, aid) to study in Canada
- Affordability of studying in Canada in comparison to other countries
- Ease of getting a Canadian study permit
- Knowing someone who lived/studied or is living/studying in Canada
- Desire to gain intercultural awareness and global competencies
- Opportunities to work in Canada during my postsecondary studies
- Opportunities to gain work experience related to my program of study
- Opportunity to apply for a Post-Graduate Work Permit (PGWP)
- Opportunities for permanent residence in Canada
- Opportunities for my spouse to work
- `Other - Write In:



Validation: **Min. answers = 1** (if answered) **Max. answers = 5** (if answered)

**73) Select up to FIVE of the MOST IMPORTANT FACTORS that influenced your decision to choose the postsecondary institution at which you are currently studying (in any order).\***

- Information from counsellors or teachers
- Information from an institutional recruiter
- Information from an education consultant
- A parent's/family's preference for the institution
- Word-of-mouth (recommendation) from a current student from the institution
- Word-of-mouth (recommendation) from a past student (alumni) from the institution
- Word-of-mouth (recommendation) from a family/friends
- Your institution's website
- Your institution's social media
- Other web/social channels
- Your institution's financial support
- Your institution's program offerings
- Your institution's reputation/rankings
- The co-op and work integrated learning opportunities available at your institution
- Availability of on-campus housing at your institution
- The region/city where your institution is located
- The temperature/climate where your institution is located
- `Other - Write In:



**74) Indicate if the resources listed below were useful when researching/choosing your Canadian post-secondary institution.**

Note: 1 star tells us the resource was not useful, and 5 stars tell us it was very useful. Select the "Not Applicable" option if you did not use/consult a resource. \*

	Ranking of usefulness of the resource
Recommendation by someone I know	1 2 3 4 5 Not Applicable [ ]
A government department in my home country	1 2 3 4 5 Not Applicable [ ]
Education fair(s) (including virtual fairs)	1 2 3 4 5 Not Applicable [ ]
Presentations, virtual tours other virtual events	1 2 3 4 5 Not Applicable [ ]
The institution's website	1 2 3 4 5 Not Applicable [ ]
Websites/publications that rank universities and colleges	1 2 3 4 5 Not Applicable [ ]
Social Media, online forums and blogs	1 2 3 4 5 Not Applicable [ ]
Virtual meetings or direct messaging with institutional representatives	1 2 3 4 5 Not Applicable [ ]
Government of Canada education website (EduCanada)	1 2 3 4 5 Not Applicable [ ]
Government of Canada immigration website (IRCC)	1 2 3 4 5 Not Applicable [ ]



**Logic: Show/hide trigger exists.**

**75) Did you receive any assistance/services from an education recruiting agent?**

- Yes
- No

**Logic: Hidden unless: #75 Question "Did you receive any assistance/services from an education recruiting agent?" is one of the following answers ("Yes")**

**76) How did you select your education recruiting agent? \***

Select all that apply.

- Recommended by a Canadian educational institution
- Recommended by my educational institution in my home country
- Recommendation by someone I know
- Education fair(s) - including virtual fairs
- Internet search, online forums and/or blogs
- Direct outreach (i.e., email, social media)
- `Other - Write In: \_\_\_\_\_

**Logic: Hidden unless: #75 Question "Did you receive any assistance/services from an education recruiting agent?" is one of the following answers ("Yes")**

**77) How satisfied were you with the service received from your educational recruitment agent?\***

- Very Dissatisfied
- Dissatisfied
- Satisfied
- Very Satisfied



Logic: Hidden unless: #75 Question "Did you receive any assistance/services from an education recruiting agent?" is one of the following answers ("Yes")

78) Would you recommend this agent?\*

I would not recommend this agent

- 0 1 2 3 4 5 6 7 8 9 10

I would not recommend this agent

I would highly recommend this agent

79) During and/or following the process of admission for your program of study, did you experience any issues/difficulties with the items listed below:\*

Please select a response for each item listed below.

Table with 5 columns: Item, Significant issues, Some issues, No issues, Not applicable. Rows include: Demonstrating I have sufficient funds, Demonstrating I intend to return to my home country after my studies, Transfer money from my home country to my post-secondary institution in Canada, Finding and securing my accommodation in Canada, Securing biometrics, Achieving the required language test score (French or English), Receiving my letter of acceptance.



Receiving sufficient information about my institution				
Transferring course credits to my Canadian institution				
Collecting transcripts and other application documents				

## Study Permit Application

**80) Did you experience any difficulties with completing your study permit application?\***

- Yes
- No
- Not applicable

**Logic: Hidden unless: #80 Question "Did you experience any difficulties with completing your study permit application?" is one of the following answers ("Yes")**

**81) Select from the list below, the item(s) that caused challenges/difficulties when completing your study permit application. \***

Select all that apply.

- Eligibility requirements
- Missing or incomplete documents
- Processing timelines
- Technological issues with the immigration platform
- Inability to find answers to your questions
- `Other - Write In:





**82) Did any professional(s) assist you with your application to study in Canada (i.e., study permit and/or application to the institution). \***

- Yes
- No
- Prefer not to answer

**Logic: Hidden unless: #82 Question "Did any professional(s) assist you with your application to study in Canada (i.e., study permit and/or application to the institution). " is one of the following answers ("Yes")**

**83) In which of the following areas did the professional(s) provide advice and/or services?**

Select all that apply.

- Study permits
- Temporary resident visas
- Work permit and work authorizations for students
- Student's Family members and immigration statuses
- `None of the above
- `Other - Write In

**Validation: Min. answers = 1 (if answered) Min. answers per row = 1 (if answered)**

**Logic: Hidden unless: #82 Question "Did any professional(s) assist you with your application to study in Canada (i.e., study permit and/or application to the institution). " is one of the following answers ("Yes")**



**84) Please identify what type of professional assisted you with your application to study in Canada (i.e., study permit and/or application to the institution). \***

Select all that apply.

	<b>In your home country</b>	<b>In Canada</b>
Education Agent		
Student Advisor from an educational institution		
Other type of representative from an educational institution		
Regulated Canadian Immigration Consultant (RCIC)		
Regulated International Student Immigration Advisor (RISIA)		
Unregulated or non-recognized immigration consultants		
Immigration Consultant		
Lawyer		
Other		
I am unsure about the type of professional who assisted me		



Logic: Show/hide trigger exists. Hidden unless: #82 Question "Did any professional(s) assist you with your application to study in Canada (i.e., study permit and/or application to the institution). " is one of the following answers ("Yes")

85) Did you pay a fee to obtain services from any of the professionals you listed above? \*

- Yes
- No
- Prefer not to answer

Validation: Min. answers = 1 (if answered) Min. answers per row = 1 (if answered)

Logic: Hidden unless: #85 Question "Did you pay a fee to obtain services from any of the professionals you listed above?" is one of the following answers ("Yes")

86) Please identify which professional(s) charged you a fee to assist you. \*

Select all that apply.

	In your home country	In Canada
Education Agent		
Student Advisor from an educational institution		
Other type of representative from an educational institution		
Regulated Canadian Immigration Consultant (RCIC)		
Regulated International Student Immigration Advisor (RISIA)		



Unregulated or non-recognized immigration consultants		
Immigration Consultant		
Lawyer		
Other		
I am unsure about the type of professional who assisted me		

**Logic: Show/hide trigger exists. Hidden unless: #82 Question "Did any professional(s) assist you with your application to study in Canada (i.e., study permit and/or application to the institution). " is one of the following answers ("Yes")**

**87) When assistance was provided, did you verify that the professional(s) who assisted you had a license to provide immigration advice?**

- Yes
- No
- Prefer not to answer

**Validation: Min. answers = 1 (if answered) Min. answers per row = 1 (if answered)**

**Logic: Hidden unless: #87 Question "When assistance was provided, did you verify that the professional(s) who assisted you had a license to provide immigration advice? " is one of the following answers ("Yes")**



**88) Please identify which professional(s) had a license? \***

	<b>In your home country</b>	<b>In Canada</b>
Education Agent		
Student Advisor from an educational institution		
Other type of representative from an educational institution		
Regulated Canadian Immigration Consultant (RCIC)		
Regulated International Student Immigration Advisor (RISIA)		
Immigration Consultant		
Lawyer		
Other		
I am unsure about the type of professional who assisted me		

**Logic: Hidden unless: #87 Question "When assistance was provided, did you verify that the professional(s) who assisted you had a license to provide immigration advice?" Is one of the following answers ("Yes")**



**89) What sources did you use to verify the license of your professional?**

Select all that apply.

- I consulted the College of Immigration and Citizenship Consultants licensee public register to verify whether the Regulated Canadian Immigration Consultant (RCIC) was currently registered and licensed to practice.
- I consulted the College of Immigration and Citizenship Consultants licensee public register to verify whether the Regulated International Student Immigration Advisor (RISIA) was currently registered and licensed to practice.
- I consulted the Law Society licensee directory to verify whether the Lawyer was currently registered and licensed to practice.
- I consulted the Immigration, Refugees and Citizenship Canada website to verify whether the professional who assisted me was currently registered and licensed to practice.
- I contacted my postsecondary educational institution in Canada to verify whether the representative who assisted me was currently employed, registered and licensed to practice.
- I consulted the available directories and websites in my home country to verify whether the professional who assisted me was currently registered and licensed to practice.
- None of the above
- Other - Write In:

**90) Were you, or are you, aware that a licensed professional (Canadian lawyers, RISIAs and RCICs) could be engaged to support you with your immigration application? The [College of Immigration and Citizenship Consultants](#) licenses and regulates the practice of Regulated Canadian Immigration Consultants (RCICs) and Regulated International Student Immigration Advisors (RISIAs) in the public interest. \***

- Yes
- No



**Logic: Hidden unless: #90 Question "Were you, or are you, aware that a licensed professional (Canadian lawyers, RISIAs and RCICs) could be engaged to support you with your immigration application? The [College of Immigration and Citizenship Consultants](#) licenses and regulates the practice of Regulated Canadian Immigration Consultants (RCICs) and Regulated International Student Immigration Advisors (RISIAs) in the public interest. " Is one of the following answers ("Yes")**

**91) When did you become aware that licensed professionals (Canadian lawyers, RISIAs and RCICs) were available to assist you with your immigration application? \***

- Before or during my application to study in Canada
- Within the first month of beginning my studies in Canada
- Later during my studies in Canada
- After completing my studies in Canada
- Other - Write In:

**Logic: Hidden unless: ( Question "Regulated Canadian Immigration Consultant (RCIC)" is one of the following answers ("In your home country", "In Canada") OR Question "Regulated International Student Immigration Advisor (RISIA)" is one of the following answers ("In your home country", "In Canada"))**

**92) Based on the experience receiving assistance from a Regulated Canadian Immigration Consultant (RCIC) and/or a Regulated International Student Immigration Advisor (RISIA), please indicate your level of agreement with the following statements:**

Please select a response for each item listed below.



	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither agree nor disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Unsure</b>
The RCIC and/or RISIA provided advice and information on Canadian immigration laws for foreign students.						
The RCIC and/or RISIA connected me to immigration services at my postsecondary Canadian educational institution.						
The RCIC and/or RISIA demonstrated cultural sensitivity and provided culturally appropriate support						
The RCIC and/or RISIA provided assistance to resolve challenges associated with my study permit application.						





## Learning Experience & Campus Life

**93) Please indicate your level of satisfaction with the following elements, related to your arrival in Canada.\***

Please select a response for each item listed below.

	<b>Very dissatisfied</b>	<b>Dissatisfied</b>	<b>Satisfied</b>	<b>Very satisfied</b>	<b>Not applicable</b>
Experience with Canadian border services officers					
International reception service at the airport/train station/bus station					
Moving into student residence					
Moving into off-campus accommodation					
The orientation session offered by your postsecondary institution					



**94) Since the beginning of your program of study, did you experience issues/difficulties with the following? \***

Please select a response for each item listed below.

	Significant issues	Some issues	No issues	Not applicable
Registering for the courses I need				
Adjusting to the learning environment				
Understanding the expectations of being a student in Canada				
Understanding information presented in courses				
Finding help with questions or problems with course material				
Meeting with professors				
Collaborating with classmates				
Completing written assignments				
Actively participating in classroom discussions				
Delivering oral presentations				
Navigating policies and complaint procedures				



**95) Please provide your feedback regarding the services offered by your institution. \***

Please select a response for each item listed below.

	<b>Very dissatisfied</b>	<b>Dissatisfied</b>	<b>Satisfied</b>	<b>Very satisfied</b>	<b>I never used this service</b>	<b>I do/did not know if my institution offers this service</b>
International Office Services						
International Student Advising						
Additional Language Support (English/French)						
Residence and Housing						
Recreational Facilities						
Facilities for Religious Worship						
Health Services						
Counselling and Mental Health Services						
Academic Advising (i.e., academic support)						
Admissions and Credit Transfer Offices						



Registrar's Office						
Financial Aid Services						
Library Services						
Safety Services						
Accessibility Services (i.e., support for people with disabilities)						
Student Union or Associations						
Student Social Groups and Clubs						
Career and Employment Services						
Work integrated and Experiential Learning Services (i.e., internships, company projects, etc.)						



## Safety and Well-being

96) Considering your experiences, since beginning your studies at the institution, please indicate your level of agreement with the following statements: \*

Please select a response for each item listed below.

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Prefer not to answer
I feel valued as an individual at my institution						
I feel I belong at my institution						
I am treated with respect at my institution						
Faculty members and teaching assistants help me to feel included in the classroom						
I feel included in academic research/study groups						
I have found one or more communities or groups where I feel I belong at my institution.						



I have considered leaving my institution because I felt isolated or unwelcomed						
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**97) Please indicate how safe you feel in the following locations.\***

Please select a response for each item listed below.

	<b>Not safe</b>	<b>Not very safe</b>	<b>Fairly safe</b>	<b>Very safe</b>	<b>Not applicable</b>	<b>Prefer not to answer</b>
On-campus						
Your accommodation						
My workplace						
Online environment/Social media platform						
Public spaces (off-campus locations in the city)						
Public transport (e.g. trains, bus stops)						



**98) Have you ever been discriminated against at any of the following locations? \***

For your information:

As defined by the [CHRC](#), **discrimination** is an action or a decision that treats a person or a group badly for reasons such as their race, age or disability.

As defined by the [CHRC](#), **harassment** is a form of discrimination. It includes any unwanted physical or verbal behaviour that offends or humiliates you.

Please select a response for each item listed below:

	Never	Sometimes	Often	Always	Not applicable	Prefer not to answer
In the classroom						
In an on-campus residence						
Elsewhere on campus						
At an off-campus residence						
At my workplace						
In the community (off-campus)						
Online environment/Social media platform						



**99) Have you ever been harassed at any of the following locations? \***

For your information:

As defined by the [CHRC](#), **discrimination** is an action or a decision that treats a person or a group badly for reasons such as their race, age or disability.

As defined by the [CHRC](#), **harassment** is a form of discrimination. It includes any unwanted physical or verbal behaviour that offends or humiliates you.

Please select a response for each item listed below:

	Never	Sometimes	Often	Always	Not applicable	Prefer not to answer
In the classroom						
In an on-campus residence						
Elsewhere on campus						
At an off-campus residence						
At my workplace						
In the community (off-campus)						
Online environment/Social media platform						





**100) Please indicate your level of agreement with each of the following statements: \***

	<b>Strongly disagree</b>	<b>Disagree</b>	<b>Unsure</b>	<b>Agree</b>	<b>Strongly agree</b>	<b>Prefer not to answer</b>
If I experience or observe an act of discrimination or harassment at my institution or online, I know whom to contact to report the incident.						
The process for reporting acts of discrimination or harassment at my institution is clear to me.						
I am confident that the institution would take the necessary steps to address/resolve the issue.						



## Work & Finances

**101) Are you currently working, or have you previously worked in Canada during your studies? \***

- Yes
- No
- Prefer not to answer

**102) Are you currently working for more than one employer? \***

- Yes
- No
- Prefer not to answer

**Logic: Hidden unless: #101 Question "Are you currently working, or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")**

**103) Is your current or most recent work on- or off-campus? \***

- On-campus
- Off-campus
- I work/worked on-campus and have/had another job off-campus at the same time
- Prefer not to answer

**Logic: Hidden unless: #101 Question "Are you currently working, or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")**

**104) How many hours per week do (or did) you work? \***

- Less than 4 hours per week



- Between 5 – 10 hours per week
- Between 11 – 20 hours per week
- Between 21 to 30 hours per week
- More than 31 hours per week
- Prefer not to answer

**Logic: Show/hide trigger exists. Hidden unless: #101 Question "Are you currently working, or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")**

**105) Is your current or most recent work paid or unpaid? \***

Please select all that apply:

- Paid
- Unpaid
- Prefer not to answer

**Logic: Hidden unless: #105 Question "Is your current or most recent work paid or unpaid? " is one of the following answers ("Paid")**

**106) How important is (or was) the income from this work to support your studies and/or living expenses in Canada? \***

Not required

- Somewhat required
- Absolutely required
- Prefer not to answer
- Not required

**Logic: Hidden unless: #101 Question "Are you currently working or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")**



**107) Is this current employment relevant to your career path and future employment aspirations?**

- Yes
- No
- Unsure

Validation: **Min. answers = 1** (*if answered*) **Max. answers = 3** (*if answered*)

**108) Choose the TOP THREE financial supports that are helping to pay for your education. \***

- Parents, relatives, or guardians
- Spouse
- Scholarships and/or financial aid from government or agency in my home country
- University or college scholarship
- Scholarship and/or financial aid from the Government of Canada
- Financial support from government or agency not in Canada and not in my home country
- Personal savings
- On-campus work income
- Off-campus work income
- Paid Work Integrated Learning (WIL) experience such as co-op or internship
- `Prefer not to answer

Logic: Hidden unless: #101 Question "Are you currently working or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")



**109) Please identify the resources and/or services offered at your educational institution that helped you find your current or most recent employment.\***

Select all that apply.

- Services/resources/advice from an employment center/ career services at your educational institution
- Career fair offered at your educational institutions
- Online resources/training provided by your educational institution (i.e. Resume writing workshops, interview skills, etc.)
- Advice/guidance/contacts from a teacher/faculty member
- `None of the above
- `Other - Write In

Validation: **Min. answers = 1** (if answered)

Logic: **Hidden unless: #101 Question "Are you currently working or have you previously worked in Canada during your studies?" is one of the following answers ("Yes")**

**110) Identify the resources/services outside your educational institution (i.e., external providers online and/or in the community) that helped you find your current or most recent employment.\***

Select all that apply.

- Services/resources/advice from an employment center/ career services in the community
- Career fair offered outside your educational institutions
- Services/advice from an agent/agency/recruiter/head-hunter
- Online job searching platforms (i.e., LinkedIn, Indeed, Monster, etc.)
- Other online resources/training (i.e., Resume writing workshops, interview skills, etc.)
- Advice/guidance/contacts from family, friend, or someone you know



- Advice/guidance/contacts from a local community group (i.e., church, social group, sports team, etc.)
- Advice/guidance/contacts from a previous employer
- `None of the above
- `Other - Write In:

Validation: **Min. answers = 1** (if answered)

**111) Have you experienced any of the following challenges when searching for work in Canada? \***

Please select all that apply:

- I have no time to work.
- I am confident in my skills, but I do not understand Canadian employer expectations/work culture.
- I struggle to describe my previous work experience, skills and abilities to potential Canadian employers.
- I do not have any or enough work experience.
- I struggle with the work permit application and other immigration related issues.
- I lack confidence in my abilities and job search skills.
- I face other challenges such as accessible transportation, affordable housing/childcare, banking issues, etc.
- Other - Write In:
- Not applicable - I have not searched for work in Canada
- Prefer not to answer



**112) To what extent do you agree with the following statements:**

Please select a response for each item listed below.

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Undecided</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Prefer not to answer</b>
Canadian employers struggle to understand/appreciate the skills and abilities that I can bring to their organization, as an international student.						
Canadian employers do not understand regulations for hiring international students						
Canadian employers struggle with the work permit application and other immigration related issues.						
Canadian employers lack confidence in international students						



## Post-graduation Plans

**113) At this point in your academic studies, to what extent have you considered your career path? Answer each of the following statements:**

	Yes	No	Unsure
I have clear career goals			
My career goals are aligned with my academic studies			
I have a plan to achieve my career goals			
I understand the steps required to enhance my professional development			
I am considering becoming an entrepreneur in Canada			

**114) What are your plans after you complete your current program of study?**

**\*Please select all that apply:**

- Continue my studies at this institution
- Continue my studies at another Canadian institution
- Continue my studies in my home country
- Continue my studies in a country that is neither Canada nor my home country
- Work for a period of time and continue studies at a later date
- Work for up to three years in Canada before returning home
- Work for up to three years in Canada, then apply to become a permanent resident
- Return to previous job in my home country





- Look for work in my home country
- Look for work in another country that is neither Canada nor my home country
- I do not have any plans yet
- `Other
- `Prefer not to answer

**115) Do you plan to apply for a post-graduate work permit? \***

- Yes
- No
- Unsure
- Prefer not to answer

**116) Do you plan to apply for Permanent Resident Status in Canada? \***

- Yes
- No
- Unsure
- Prefer not to answer

**Logic: Hidden unless: #116 Question "Do you plan to apply for Permanent Resident Status in Canada?" is one of the following answers ("Yes")**

**117) Which province or territory do you intend to live in once you obtain permanent resident status?\***

Please select the response that is most likely.

- Alberta
- British Columbia
- Manitoba



- New Brunswick
- Newfoundland and Labrador
- Nova Scotia
- Ontario
- Prince Edward Island
- Quebec
- Saskatchewan
- Northwest Territories
- Nunavut
- Yukon
- 'Unsure

**Logic: Hidden unless: #116 Question "Do you plan to apply for Permanent Resident Status in Canada?" is one of the following answers ("Yes")**

**118) What reasons do you have to live in the province or territory you selected?\***

Please select all that apply:

- I currently reside here
- To be close to family/friends
- More employment opportunities
- I enjoy the lifestyle of the province
- Other



## Overall Satisfaction & Feedback

**119) Overall, how satisfied are you with your international education experience thus far? \***

0    1    2    3    4    5    6    7    8    9    10

Very dissatisfied

Very satisfied

**120) Would you recommend Canada as a study destination to other international students? \***

0    1    2    3    4    5    6    7    8    9    10

Definitely no, I would not recommend

Definitely yes, I would recommend

**121) Would you recommend your Canadian postsecondary institution to other international students? \***

0    1    2    3    4    5    6    7    8    9    10

Definitely no, I would not recommend

Definitely yes, I would recommend

**122) What could your institution do to better support international students?**

You can skip this question if you prefer not to answer.

**123) What advice would you give other international students planning to study in Canada?**

You can skip this question if you prefer not to answer.



**124) What has been the most positive part of your study experience while in Canada?**

You can skip this question if you prefer not to answer.

**125) What has been your greatest challenge during your study experience in Canada?**

You can skip this question if you prefer not to answer.

**126) Do you allow CBIE or your institution to use the advice and feedback provided above as an anonymous quote in our National Survey Report?**

- Yes
- No

## Draw & Follow-up

**127) CBIE is interested in conducting future research with international students. Would you like to be contacted to participate in future CBIE research? \***

- Yes
- No

**128) As advertised, three prizes of \$1,000 will be drawn from the pool of international students who completed the entire survey. Do you want to participate in the draw? \***

NOTE: We will use the email address you provided at the beginning of the questionnaire to notify you if you are one of the winners of the draw. We will copy the representative of your



postsecondary institution so they can validate the legitimacy of our message, ensuring it is not treated as spam/junk mail.

- Yes
- No

**Logic: Hidden unless the institution opted to offer institutional prizes.**

**129) Please note that your postsecondary educational institution is offering additional prizes to international students who complete the survey. Do you authorize CBIE to share your email address with your institution so they can contact you directly if you are one of the winners? \***

- Yes
- No

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## Thank you!

We thank you for taking the time to complete the 2023 International Student Survey!

Your answers have been successfully submitted.

If you have chosen to participate in the draw, you can win one of three \$1,000 prizes offered by CBIE. Winners must claim their prize within 14 days of the email notification and validate their identity. Names will not be associated with any of the data provided in the questionnaire. Respondents must provide a valid email and check their inbox (and spam/junk mail) regularly between December 4 and 22, 2023, for an email from [research-recherche@cbie.ca](mailto:research-recherche@cbie.ca). Direct deposit information will be required to transfer the \$1,000 prize.

You can now close your browser to exit the survey.

*This project has been reviewed and approved by the [Community Research Ethics Board](#). If you feel you have not been treated according to the descriptions in our information, or your rights as a participant in research have been violated during the course of this project, you may contact the Chair, Community Research Ethics Board, at: Community Research Ethics Office (Canada) Corp. c/o Centre for Community Based Research, 190 Westmount Road North, Waterloo ON N2L 3G5, Email: [creo@communitybasedresearch.ca](mailto:creo@communitybasedresearch.ca), Telephone: 1-888-411-2736*



Canadian Bureau for  
International Education

## Post-Survey Automated Email

We thank you for taking the time to complete the 2023 International Student Survey! Your responses will help us better understand the international student experience in Canada.

If you have chosen to participate in the draw, you have a chance to win one of three \$1,000 prizes offered by CBIE. Please note that if your name is randomly selected, CBIE will contact you by email in December 2023.

Winners must claim their prize within 14 days of the email notification and validate their identity. Names will not be associated with any of the data provided in the questionnaire. Respondents must provide a valid email and check their inbox (and spam/junk mail) regularly between December 4 and 22, 2023, for an email from [research-recherche@cbie.ca](mailto:research-recherche@cbie.ca). Direct deposit information will be required to transfer the \$1,000 prize.

Please note that the terms of reference for this survey are available on our [website](#). You can share your comments or feedback regarding this survey by emailing [research-recherche@cbie.ca](mailto:research-recherche@cbie.ca).

*This project has been reviewed and approved by the Community Research Ethics Board. If you feel you have not been treated according to the descriptions in our information, or your rights as a participant in research have been violated during the course of this project, you may contact the Chair, Community Research Ethics Board, at: Community Research Ethics Office (Canada) Corp. c/o Centre for Community Based Research, 190 Westmount Road North, Waterloo ON N2L 3G5, Email: [creo@communitybasedresearch.ca](mailto:creo@communitybasedresearch.ca), Telephone: 1-888-411-2736*