

2023 International Student Survey - Questionnaire

* Response required

Institution and Program of Study

3) Select the institution and specific campus (if applicable) at which you are currently enrolled?*

If you are unsure of the name of your specific campus and/or if you are studying outside of Canada, simply select the name of your institution.

List of participating institutions plus the following option:

Other

4) Are you enrolled as a full-time or part-time student?*

Full-time

Part-time

Other

5) What language is your current program of study? *

English

French

Bilingual (English and French)

6) In what year of your program of study are you in currently?*

First year

Second year

Third year

Fourth year

Fifth year or more

7) Are you enrolled in a program that is one year or less in duration?*

Yes

No

8) For which degree(s), diploma(s) or certificate(s) are you currently studying at your Canadian institution? *

Please select all that apply:

- Associate degree
- Bachelor degree
- Master degree
- PhD/Doctorate degree
- University professional degree (law, medicine, etc.)
- Post-graduate or post-doctoral certificate
- Certificate
- Diploma
- Professional training program (trades)
- College professional training program (trades)
- University professional training program (trades)
- English as a Second Language (ESL) program
- French as a Second Language (FLS) program
- Short-term exchange student
- Other

9) What is(are) your field(s) of study?*

Please select all that apply:

- Applied Technologies
- Architecture
- Art & Design (e.g. fine arts, performing arts, music, animation, graphic design)
- Business, Finance, Management and Administration
- Communication / Journalism / Media Studies
- Computer Science / Information Technology
- Education
- Health Sciences and Services
- Engineering
- English as a Second Language (ESL)
- Environmental Studies (e.g. geography, urban studies, green technology)
- French as a Second Language (FLS)
- Hospitality / Tourism / Parks and Recreation / Culinary / Leisure and Fitness
- Humanities (e.g. languages, philosophy, history)
- Indigenous Studies
- Law and Legal Services
- Manufacturing
- Mathematics / Actuarial Science / Statistics
- Natural and Applied Sciences (e.g. biology, physics, chemistry)
- Natural Resources / Forestry / Agriculture

- Religious Studies / Theology
- Trades, Transport, Equipment Operations
- Social and Community Services / Law Enforcement
- Social Sciences (e.g. political science, sociology, economics, psychology, anthropology)
- Undecided or Undeclared
- Other

Demographics

10) What is your country of citizenship?*

List of all counties plus the following options:

- Other
- Prefer not to answer

11) What is your age? *

- 15 to 19 years
- 20 to 24 years
- 25 to 29 years
- 30 to 34 years
- 35 to 39 years
- 40 to 44 years
- 45 to 49 years
- 50 and over

(12) What racial group(s) do you identify with? Select all that apply.

- Black (e.g. African, African-Canadian, African American, Afro-Caribbean descent)
- East Asian (e.g. Chinese, Japanese, Korean, Mongolian, Tibetan, Taiwanese)
- Latino (e.g. Latin American, Hispanic)
- Indigenous (e.g. First Nations, Métis, Inuk/Inuit, North American Indian)
- Native Hawaiian, Pacific Islander or Aboriginal Australian (e.g. Hawaii, Guam, Samoa, or other Pacific Islands).
- Middle Eastern (e.g. Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish)
- South Asian (e.g. Bangladeshi, Bhutanese, Indian, Nepali, Pakistani, Sri Lankan)
- Southeast Asian (e.g. Burmese, Cambodian, Filipino, Hmong, Indonesian, Laotian, Malaysian, Mien, Singaporean, Thai, Vietnamese)
- White (e.g. European descent, Oceanian)
- My racial identity is not represented in this list
- Prefer not to answer

13) How do you define your gender identity? *

- Woman
- Man
- Transgender Female
- Transgender Male
- Non-Binary / Third Gender
- Gender Variant / Non-Conform
- Two-Spirit
- My gender identity is not represented in this list
- Prefer not to answer

14) Are you the first in your immediate family (siblings, parents and grandparents) to attend post-secondary education?*

- Yes
- No

15) Did anyone accompany you to Canada for your program of study? *

Please select all that apply:

- Yes, I came with a spouse or common-law partner
- Yes, I came with a child or children
- Yes, I came with my parent(s)
- No, I came on my own
- Not applicable (studying outside of Canada)

How satisfied were you with the institutional support your spouse received to settle and integrate into the community?*

- Very dissatisfied
- Dissatisfied
- Satisfied
- Very satisfied

How satisfied were you with the institutional support you have received to settle and integrate your children into the community (childcare, schooling, activities)?*

- Very dissatisfied
- Dissatisfied
- Satisfied
- Very satisfied

How satisfied were you with the institutional support your parent(s) has(have) received to settle and integrate into the community?*

- Very dissatisfied
- Dissatisfied
- Satisfied
- Very satisfied

Pre-arrival & Decision-making

16) Select up to FIVE of the MOST IMPORTANT FACTORS that influenced your decision to study at a Canadian institution (in any order).*

- Canada's reputation as a safe and stable country
- Canada offers a society that (generally) is tolerant and not discriminatory
- Canada's accessibility following the Covid-19 lockdown
- The reputation and quality of the education system in Canada
- Availability of financial support (scholarships, aid) to study in Canada
- Affordability of studying in Canada in comparison to other countries
- Ease of getting a Canadian study permit
- Knowing someone who lived/studied or is living/studying in Canada
- Gaining intercultural awareness and global competencies
- Opportunities to work while I study in Canada
- Opportunities to gain work experience related to my program of study
- Opportunity to apply for a Post-Graduate Work Permit (PGWP)
- Opportunities for permanent residence in Canada
- Opportunities for my spouse to work

17) Select up to FIVE of the MOST USEFUL resources you used when choosing your Canadian post-secondary institution (in any order).*

- Recommendation by someone I know
- A government department in my home country
- Education fair(s) (including virtual fairs)
- Recruiting agents
- Presentations, virtual tours, and other virtual events
- The institution's website
- Websites/publications that rank universities and colleges
- Social Media, Online forums and blogs
- Virtual meetings or direct messaging with institutional representatives
- Government of Canada education website: EduCanada
- Government of Canada immigration website: IRCC

18) Select up to FIVE of the LEAST USEFUL resources you used when choosing your Canadian post-secondary institution (in any order).*

- Recommendation by someone I know
- A government department in my home country
- Education fair(s) (including virtual fairs)
- Recruiting agents
- Presentations, virtual tours other virtual events
- The institution's website
- Websites/publications that rank universities and colleges
- Social Media, Online forums and blogs
- Virtual meetings or direct messaging with institutional representatives
- Government of Canada education website: EduCanada
- Government of Canada immigration website: IRCC

19) During and/or following the process of admission for your program of study, did you experience issues with the items listed below:*

Please select one response for each of the following:

	Significant issues	Some issues	No issues	Not applicable
Obtaining a study permit	()	()	()	()
Demonstrating I have sufficient funds	()	()	()	()
Demonstrating I intend to return to my home country after my studies	()	()	()	()
Arranging the transfer of money from my home country	()	()	()	()
Arranging for a place to live	()	()	()	()
Securing biometrics	()	()	()	()
Getting the required vaccines	()	()	()	()
Providing proof of vaccination	()	()	()	()
Achieving the required language test score (French or English)	()	()	()	()
Receiving my letter of acceptance	()	()	()	()

Receiving sufficient information about my institution	()	()	()	()
Transferring course credits to my Canadian institution	()	()	()	()
Collecting transcripts and other application documents	()	()	()	()

20) Please rate your experience upon arrival in Canada.*

Please select one response for each of the following:

	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	Not applicable
Experience with Canadian immigration officials	()	()	()	()	()
Orientation (virtual)	()	()	()	()	()
Orientation (in person)	()	()	()	()	()
Moving into student residence	()	()	()	()	()
International reception service at the airport/train station/bus station	()	()	()	()	()

Learning Experience & Campus Life

21) In the academic year 2022-2023 (last year) where did you undertake your studies? *

Please select all that apply:

- In Canada (virtually)
- In Canada (in person)
- Outside of Canada (virtually)
- Outside of Canada (in person)
- I was not studying
- Other

22) In the academic year, 2023-2024 (this current year) where are you undertaking/did you undertake your studies? *

Please select all that apply:

- In Canada (virtually)
- In Canada (in person)
- Outside of Canada (virtually)
- Outside of Canada (in person)
- Other

23) Where are you currently living?*

- University or college residence
- Room, apartment, or house that I am renting by myself
- Room, apartment, or house that I am renting with members of my family
- Room, apartment, or house that I am renting with people who are not family members
- Homestay (that is, living with a host family)
- In an apartment, condominium or house that I (or a family member) purchased
- Other

24) Since the beginning of your program of study, did you experience issues with the following?*

Please select one response for each of the following:

	Significant issues	Some issues	No issues	Not applicable
Registering for the courses I need	()	()	()	()

Adjusting to virtual learning environment	()	()	()	()
Collaborating with classmates in a virtual environment	()	()	()	()
Understanding the expectations of being a student in Canada	()	()	()	()
Performing adequately in written assignments	()	()	()	()
Understanding information presented in courses	()	()	()	()
Finding help with questions or problems with course material	()	()	()	()
Meeting with professors during virtual or in-person office hours	()	()	()	()
Navigating policies and complaint procedures	()	()	()	()

25) Please provide your feedback regarding the services offered by your institution.*

Please select one response for each of the following:

	Very dissatisfied	Dissatisfied	Satisfied	Very satisfied	I never used this service	I did not know this service existed
International Office Services	()	()	()	()	()	()
International Student Advising	()	()	()	()	()	()

Additional Language Support (English/French)	()	()	()	()	()	()
Residence and Housing	()	()	()	()	()	()
Recreational Facilities	()	()	()	()	()	()
Facilities for Religious Worship	()	()	()	()	()	()
Health Services	()	()	()	()	()	()
Counselling and Mental Health Services	()	()	()	()	()	()
Academic Advising	()	()	()	()	()	()
Admissions and Credit Transfer Offices	()	()	()	()	()	()
Registrar's Office	()	()	()	()	()	()
Financial Services	()	()	()	()	()	()
Library Services	()	()	()	()	()	()
Safety Services	()	()	()	()	()	()
Accessibility Services	()	()	()	()	()	()

Student Union or Associations	()	()	()	()	()	()
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Student Social Groups and Clubs	()	()	()	()	()	()
Career and Employment Services	()	()	()	()	()	()
Work integrated and Experiential Learning Services	()	()	()	()	()	()

26) Since beginning your studies in Canada, have you gained any knowledge about Indigenous (First Nations, Inuit and Métis) history and/or culture in Canada from the following? *

Please select all that apply:

- Orientation
- In the classroom/coursework
- International office
- Other students, friends or neighbours
- Local Indigenous or community organizations
- At a campus event
- At a community event
- Media
- Social media
- I have not gained any knowledge about Indigenous history and/or culture since my arrival in Canada

27) To what degree has being exposed to history and culture of Indigenous (First Nations, Inuit, Métis) peoples in Canada grown your appreciation for Indigenous issues?*

- Not at all
- Very little
- Somewhat
- Very much

28) Would you like to learn more about the history and culture of Indigenous Peoples of Canada?

- Yes
- No
- Unsure

Safety and Well-being

29) Considering your experiences, since beginning your studies at the institution, please indicate your level of agreement with each of the following statements. *

Please select one response for each of the following:

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I feel valued as an individual at my institution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel I belong at my institution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am treated with respect at my institution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faculty members and teaching assistants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

help me to feel included in the classroom					
I feel included in academic research/study groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I have found one or more communities or groups where I feel I belong at my institution.	()	()	()	()	()
I have considered leaving my institution because I felt isolated or unwelcomed	()	()	()	()	()

30) How connected do you feel to each of the following student groups at your institution?
 * Please select one response for each of the following:

	Not connected	Connected	Very connected
International students from my home country	()	()	()
International students from other countries	()	()	()
Canadian students who share my cultural background	()	()	()
Canadian students from other cultural backgrounds	()	()	()
Community members who do not study at the institution	()	()	()

31) During the past two months, how often have you felt:*
 Please select one response for each of the following:

	Never	Sometimes	Often	Always	Prefer not to answer
Unable to meet academic demands?	()	()	()	()	()

Unable to meet personal or family obligations?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Confident in your ability to handle personal problems?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That you can reach out to seek help?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32) During the past two months, how often have you talked about your feelings with the following people?

Please select one response for each of the following:

	Never	Sometimes	Often	Always	Prefer not to answer
Friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counsellor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic Advisor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representative from the International Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Doctor or other health professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

33) Please indicate how safe you feel in the following locations*

Please select one response for each of the following:

	Not safe	Not very safe	Fairly safe	Very safe	Prefer not to answer
On-campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your accommodation	()	()	()	()	()
My workplace	()	()	()	()	()
Online environment/Social media platform	()	()	()	()	()
Public spaces (off-campus locations in the city)	()	()	()	()	()
Public transport (e.g. trains, bus stops)	()	()	()	()	()

34) Have you ever been discriminated against or been harassed at any of the following locations?*

As defined by the [CHRC](#), **discrimination** is an action or a decision that treats a person or a group badly for reasons such as their race, age or disability.

As defined by the [CHRC](#), **harassment** is a form of discrimination. It includes any unwanted physical or verbal behaviour that offends or humiliates you.

Please select one response for each of the following:

	Never	Sometimes	Often	Always	Prefer not to answer
In the classroom	()	()	()	()	()
In an on-campus residence	()	()	()	()	()
Elsewhere on campus	()	()	()	()	()
At an off-campus residence	()	()	()	()	()
At my workplace	()	()	()	()	()
In the community (off campus)	()	()	()	()	()
Online environment/Social media platform	()	()	()	()	()

35) Please indicate your level of agreement with the following items:*

Please select one response for each of the following:

	Strongly disagree	Disagree	Unsure	Agree	Strongly agree
If I experience or observe an act of discrimination or harassment at my institution or online, I know whom to contact to report the incident.	()	()	()	()	()
The process for reporting acts of discrimination or harassment at my institution is clear to me.	()	()	()	()	()
I am confident that the institution would take the necessary steps to address/resolve the issue.	()	()	()	()	()

Work & Finances

36) Are you currently working in Canada?*

- () Yes
- () No
- () Prefer not to answer

37) What kind of work do you currently have? *

Please select all that apply:

- On-campus work
- Part-time off-campus work
- Co-op / Work Integrated Learning (WIL) placements as a requirement for my program of study
- Volunteer work (with non-for-profit organizations)
- Full-time / post graduation work
- Prefer not to answer

38) Where are you currently participating in Work Integrated Learning (WIL)?

- In Canada
- Outside of Canada
- Virtually

39) Are you currently (or did you in the past) have difficulties finding work in Canada?*

- Yes
- No
- Not applicable

40) What kind of work are you having difficulty finding?

Please select all that apply:

- On-campus work
- Part-time
- Co-op / work integrated learning opportunities
- Unpaid work
- Volunteer work
- Full-time / post graduation work
- Virtual Work Integrated Learning (WIL)
- Prefer not to answer

41) If you are studying in your home country are you having trouble finding Work Integrated Learning (WIL) in Canada?

- Yes
- No
- Not applicable

42) What challenges are you facing in finding work in Canada? *

Please select all that apply:

- I have no time to work.
- Canadian employers do not understand regulations for hiring international students
- I do not have any or enough work experience.
- I do not have any or enough Canadian work experience.
- I am confident in my skills but I do not understand Canadian employer expectations/work culture.
- I struggle to describe my skills and abilities to potential Canadian employers.
- I struggle to explain my previous work experience to potential Canadian employers.

- I struggle with the work permit application and other immigration related issues.
- I lack confidence in my abilities and job search skills.
- I face other challenges such as accessible transportation, affordable housing/childcare, banking issues, etc.
- Other

43) Choose your TOP THREE financial supports that are helping to pay for your education. *

- Parents, relatives, or guardians
- Spouse
- Scholarships and/or financial aid from government or agency in my home country
- University or college scholarship
- Scholarship and/or financial aid from the Government of Canada
- Financial support from government or agency not in Canada and not in my home country
- Personal savings
- On-campus work income
- Off-campus work income
- Paid Work Integrated Learning (WIL) experience such as co-op or internship

Post-graduation Plans

44) What are your plans after you complete your current program of study?*

Please select all that apply:

- Continue my studies at this institution
- Continue my studies at another Canadian institution
- Continue my studies in my home country
- Continue my studies in a country that is neither Canada nor my home country
- Work for a period of time and continue studies at a later date
- Work for up to three years in Canada before returning home
- Work for up to three years in Canada, then apply to become a permanent resident
- Return to previous job in my home country
- Look for work in my home country
- Look for work in another country that is neither Canada nor my home country
- I do not have any plans yet
- Other

45) Do you plan to apply for a post-graduate work permit? *

- Yes
- No
- Unsure

46) Do you plan to apply for Permanent Resident Status in Canada?*

- Yes
- No
- Unsure

47) Which province or territory do you intend to live in once you obtain permanent resident status?*

Please select the response that is most likely.

- Alberta
- British Columbia
- Manitoba
- New Brunswick
- Newfoundland and Labrador
- Nova Scotia
- Ontario
- Prince Edward Island
- Quebec
- Saskatchewan
- Northwest Territories
- Nunavut
- Yukon
- Unsure

48) What reasons do you have to live in the province or territory you selected?*

Please select all that apply:

- I currently reside here
- To be close to family/friends
- More employment opportunities
- I enjoy the lifestyle of the province
- Other

Overall Satisfaction & Feedback

49) Overall, how satisfied are you with your experience studying in Canada thus far?

Scale of 1 (very dissatisfied) to 10 (very satisfied)

50) Would you recommend your institution to other international students?*

Scale of 1 (Definitely no, I would not recommend) to 10 (Definitely yes, I would recommend)

51) Would you recommend Canada as a study destination to other international students?*

Scale of 1 (Definitely no, I would not recommend) to 10 (Definitely yes, I would recommend)

52) What advice would you give to other students planning to study in Canada?
You can skip this question if you prefer not to answer.

53) What has been the most positive part of your study experience while in Canada?

You can skip this question if you prefer not to answer.

54) What has been your greatest challenge during your study experience in Canada?

You can skip this question if you prefer not to answer.

55) Do you allow CBIE or your institution to use the advice and feedback provided above as an anonymous quote?

Yes

No

Draw & Follow-up

56) CBIE is interested in conducting future research with international students. Would you like to be contacted to participate in future CBIE research?*

- Yes
- No

57) As advertised, CBIE is offering five prizes of \$1,000 to international students who completed the entire survey. Do you want to be entered into the draw? *

- Yes
- No

Thank you!

Thank you for taking the time to complete this survey! Your responses will help us better understand the international student experience in Canada.