

CBIE 2019 Ontario Regional Meeting Program

Information:

Wi- Fi Access

St. Clair for the Arts:

Windsor Hall – University of Windsor:

Network: UWinSecure

Login: wgst018

Password: CBIE2019@UofW

Sunday June 9 th		Location
2:00 – 8:00 PM	Check-in / Registration	Best Western Waterfront Hotel (Lobby) 277 Riverside Drive West, Windsor, Ontario N9A 5K4 Link: http://www.windsor-hotel.ca/contact-and-directions-en.html
5:30 – 5:45	River Cruise – Meet Up	Best Western Waterfront Hotel (Lobby)
6:00 – 6:30 PM	River Cruise – Loading	Windsor River Cruises Limited 78 Riverside Dr. W, Windsor, ON, Canada (By the Canadian Flag) Link: http://www.windsorrivercruises.com/home.html
6:30 – 8:30 PM	Opening Social Event – Windsor River Cruises Enjoy Hor D'Oeuvres, refreshments and music during this memorable experience cruising the Windsor-Essex Region along the Detroit River and Lake St. Clair.	


Monday June 10 th		
7:30 – 8:45 AM	Check-in / Registration	St. Clair Centre for the Arts – Skyline B 201 Riverside Drive West, Windsor, Ontario N9A 5K4
7:30 – 8:45 AM	Breakfast	
8:45 AM	Opening Remarks	
9:00-9:45	<p>CBIE Plenary - Andrew Cohen</p> <p><i>Acting Locally: Why Young Canadians are not Studying Abroad -- and Why They Should</i></p> <p>Biography: Andrew Cohen is a best-selling author, an award-winning journalist and a professor of journalism at Carleton University.</p> <p>In a career of 41 years, he has worked in Ottawa, Toronto, Washington, London and Berlin. He has written for The Globe and Mail, Time, CNN.com, The New York Times, among many other publications. He has won two National Newspaper Awards and three National Magazine Awards.</p> <p>He has written seven books, his latest book, Two Days in June: John F. Kennedy's 48 Hours That Made History (2014), has been nominated for three literary awards and optioned as a feature film in Hollywood.</p> <p>A native of Montreal, Professor Cohen has an undergraduate degree in political science from McGill University and graduate degrees in journalism and international relations from Carleton University.</p> <p>Since 2001, he has been an associate professor at Carleton University in Ottawa at the School of Journalism and Communication.</p> <p>He received the Queen Elizabeth II Golden Jubilee Medal in 2002 and the Queen Elizabeth II Diamond Jubilee Medal in 2012.</p>	



9:45 – 10:00 AM	Relocate to Windsor Hall (University of Windsor) - 167 Ferry Street, Windsor, Ontario N9A 0C5
10:00 – 3:00 PM	Vendor Display - Windsor Hall - Atrium
10:00 – 11:00 AM	Concurrent Sessions A – Windsor Hall
Room: Windsor Hall 110 Format: Panel Discussion / Hot Topics	<p><i>Support for International Students Outside of the Classroom to Enhance Academic Success</i> Presenters: Deena Wang (Windsor), Stephanie Dupley (Windsor) Themes: Student Services Abstract: A recent UWindsor survey revealed that faculty and staff identified non-academic issues as being the top challenges of international students. This session will explore the following main questions: Can these non-academic challenges affect academic performance? Whose responsibility is it to help international students with these challenges?</p> <p>Biography: As an International Student Advisor and Regulated Canadian Immigration Consultant (RCIC), Deena Wang helps thousands of international students each year to get settled in Canada and with their immigration and visa applications. She has engaged in various areas of international education including cross-cultural training, recruitment, translations, advising, and has built partnership programs.</p> <p>Stephanie Dupley is a Career Advisor – International and Graduate Students at the University of Windsor's Career Development and Experiential Learning. She has an education background in psychology and education and an employment background in workforce and career development.</p>
Room: Windsor Hall 103 Format: Breakout Session / Concurrent Presentation	<p><i>IELTS & Admission Logistics: Paper vs. Electronic Results Delivery & the New Computer-Delivered Test</i> Presenters: Mishal Eshai (IDP Canada) Themes: Immigration; Marketing and Recruitment; Student Services Abstract: At a time of peak international demand for Canadian studies, universities are working hard to fine-tune admissions logistics. As the most widely-accepted proof of English-language proficiency, IELTS-score processing is an important element of this work. Join us to discuss: IELTS score-setting, options for results delivery, and more.</p> <p>Biography: Mishal supports and manages marketing projects for the IDP Client Relations and IELTS teams. She is actively engaged in stakeholder engagement and runs point on events and communications for IDP in both Canada and Latin America. A graduate of McGill University, Mishal has 8+ years of experience working in international education and has formerly worked as a student counsellor with IDP in Kuwait.</p>



<p>Room: Windsor Hall 101</p> <p>Format: Breakout Session / Concurrent Presentation</p>	<p><i>New Approaches for Credential Assessment and Recognition of Displaced Individuals</i></p> <p>Presenters: Kevin Kamal (World Education Services)</p> <p>Themes: Immigration; Internationalization at Home (IaH)</p> <p>Abstract: World Education Services (WES) developed an innovative approach to evaluate the academic credentials of displaced individuals who cannot access their official documents and face challenges in accessing higher education in Canada. The WES Gateway Program serves displaced individuals educated in seven countries.</p> <p>Biography: Kevin Kamal, Associate Director, Institutional Client Relations, World Education Services (Canada) Kevin has managed WES Canada's institutional client development and relations for the past 18 years. He works closely with all stakeholders in the international academic credential assessment and recognition community in Canada. Prior to joining WES, Kevin had worked in both private and public sectors. He holds a bachelor's degree in sociology and master's degrees in social sciences and international relations from universities in the United States. Kevin has co-authored articles on the education systems of Turkey and the United Arab Emirates.</p> 
<p>11:00 – 11:15 AM</p>	<p>Nutrition Break & Vendor Display – (Windsor Hall – Atrium)</p>
<p>11:15 AM – 12:15 PM</p> <p>Room: Windsor Hall 101</p> <p>Format: Breakout Session / Concurrent Presentation</p>	<p>Concurrent Sessions B - Windsor Hall</p> <p><i>What's Up: A Student-Led Program to Aid Transitions and Retention</i></p> <p>Presenters: Laura Costigan (Fanshawe)</p> <p>Themes: Student Services; Marketing and Recruitment</p> <p>Abstract: "What's Up" is a program aimed at retention and easing the transition to life in Canada. Current international students call new students to see how they are adjusting. Callers are encouraged to speak in their native language to make the call more comfortable. Calls start in week 3 as the midterm alerts are often too late to address issues.</p> <p>Biography:</p>
<p>Room: Windsor Hall 103</p>	<p><i>From 'That Sounds Cool' to Getting on the Plane: Supporting Students for Success in Uncertain Times</i></p> <p>Presenters: Sacha Geer (Waterloo)</p>

Format: Panel Discussion / Hot Topics	Themes: Learning Abroad; Internationalization at Home (IaH); Student Services Abstract: An 'add plane ticket and stir' approach to mobility is not sufficient for today's changing world. Programming and supports must meet students 'where they are' or risk students changing their mind or arriving unprepared. Share your experiences with pre-departure, safety, intercultural learning and other initiatives to support students on the move! Biography: Sacha manages the Global Learning team at the University of Waterloo, supporting students going on exchange and the Global Experience Certificate. She holds a doctorate in Cultural Anthropology and is an experienced university instructor with experience teaching at 3 U15 schools across Canada.	
Room: Windsor Hall 110 Format: Breakout Session / Concurrent Presentation	<i>Towards a Common International Student Experience: Laurier and Conestoga Campuses in Brantford</i> Presenters: Peter Donahue (Waterloo) Themes: Student Services; Projects, Partnerships, and Programs (3Ps); Internationalization at Home (IaH) Abstract: Wilfrid Laurier University and Conestoga College are collaborating in the areas of student affairs and international student services on their campuses in the downtown of Brantford. The focus for their international students is to create shared experience that is supportive and integrated utilizing the services offered by both schools. Biography:	
12:15 – 1:15 PM	Lunch Buffet – Relocate to St.Clair Centre for the Arts – Skyline B	
1:15 – 1:30 PM	Relocate to Windsor Hall (University of Windsor)	
1:30 – 2:30 PM	Concurrent Sessions C - Windsor Hall	
Room: Windsor Hall 101 Format: Breakout Session / Concurrent Presentation	<i>"Crisis on Campus": Addressing the Mental Health Needs of International Students</i> Presenters: Laura Fakla (Niagara), Nattalie Boverhof (Niagara) Themes: Student Services; Professional & Career Development Abstract: Niagara College, like many Canadian institutions, has been experiencing a crisis: mental health. While on campus programming is available, the need exceeds the services. To help, NC International has been offering free mental health programming. Join us to learn more about the necessity in supporting the mental health needs of our students. Biography: Laura has worked at Niagara College as an International Student Advisor since 2008 and became a RISIA in 2016. I advise students on academics, immigration and transition. My program portfolio includes the Schools of: Hospitality, Tourism and Sport; Environmental and	

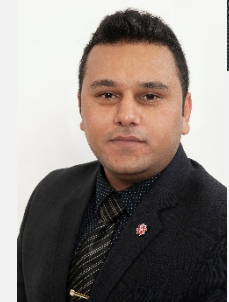
	<p>Horticultural Studies; and, the Canadian Food and Wine Institute. I additionally support student wellness by delivering the Mental Health First Aid and safeTALK suicide alertness to international students.</p> <p>Nattalie began working at Niagara College as an ESL teacher in May 2005, and I took on the role of Social Activities Coordinator in January 2006. I continued in these dual roles until August 2017 when I transitioned into the International Student Engagement Coordinator role. My portfolio includes orientations, student activities (on and off-campus), and our Global Connections Program as well academic activities for our English for Academic Preparation Program.</p>
<p>Room: Windsor Hall 103</p> <p>Format: Breakout Session / Concurrent Presentation</p>	<p><i>International Student Support – Pairing External Linguistically and Culturally Relevant Digital Programs with On-Campus Resources to Support Students</i></p> <p>Presenters: Mohsan Beg (Windsor), Jesse Poulin (Windsor)</p> <p>Themes: Student Services; Projects, Partnerships, and Programs (3Ps); Internationalization at Home (IaH); Immigration</p> <p>Abstract: International students often resist seeking help for many reasons (perceived personal stigma, cultural/linguistic barriers) and by doing so place themselves and their institution at greater risk of significant harm. This session will demonstrate how the effective implementation of an innovative International Student Support Program (keep.meSAFE, providing 24/7 access to culturally and linguistically relevant services and uses innovative digital channels) has fostered international student outreach and support.</p> <p>Biography:</p>
<p>Room: Windsor Hall 110</p> <p>Format: Breakout Session / Concurrent Presentation</p>	<p><i>Bridging the Gap: Partnerships Between Indigenous and International Programs and Students</i></p> <p>Presenters: Mike Boylan (Wilfrid Laurier), Kawennakon Bonnie Whitlow (Wilfrid Laurier)</p> <p>Themes: Internationalization at Home (IaH); Projects, Partnerships, and Programs (3Ps); Student Services</p> <p>Abstract: This session presents initiatives at Laurier, and also in partnership with Syracuse U., to create spaces for international and indigenous initiatives to work toward the common goal of creating more understanding across difference. Planting the seeds for intercultural learning by creating opportunities for students to learn and build empathy.</p> <p>Biography:</p> <p>Mike Boylan works at Wilfrid Laurier University supporting international student mobility and intercultural learning on campus. After studying international development, Mike realized that his passions lay at the intersections of social justice, global awareness and experiential learning. He discovered the incredible potential of learning through doing while instructing backcountry wilderness courses with Outward Bound, and while facilitating reciprocal international experiential learning with Canada World Youth. He also contributed</p>

	to the global programs of other national organizations including Habitat for Humanity Global Village. Mike is currently completing his MA, with a research focus on community impacts of North-South experiential learning programs.	
	Kawennakon Bonnie Whitlow, Bear Clan from Six Nations reserve. A member of the Kanyen’kehaka (Mohawk) nation, Haudenosaunee Confederacy. Currently working at Laurier as the Indigenous Special Projects Officer, helping with Indigenization and Truth and Reconciliation alignment on the Brantford Campus.	
2:30 – 2:45 PM	Vendor Displays & Nutrition Break - Windsor Hall (Atrium)	
2:45 – 4:00 PM	Immigration Information Session Kristy Greenslade IRCC	Windsor Hall –Room: 110; 116
4:00 – 6:00PM	Free time	
6:00 PM	Reception	St. Clair Centre for the Arts – International Ballroom & Terrace 201 Riverside Drive West, Windsor, Ontario N9A 5K4
6:30 – 9:00 PM	Dinner	
Tuesday June 11 th		
7:30 – 8:45	Breakfast	St. Clair Centre for the Arts – Skyline B 201 Riverside Drive West, Windsor, Ontario N9A 5K4
8:45	Opening Remarks	
9:00-9:45	CBIE Plenary – Maurits Van Rooijen Globalising Education in a Globalising World	
	<p>Professor Maurits van Rooijen is Group Rector (CAO) of Global University Systems (GUS). He studied and lectured at Utrecht University before joining the Erasmus University Rotterdam. In 1993 he moved to the University of Westminster, London from which he retired as Executive Vice President when he took up the position of Rector Magnificus and CEO of the Dutch ‘corporate leadership’ university, Nyenrode.</p> <p>In 2012 he joined forces with the entrepreneur Aaron Etingen and Global University Systems was created. This Dutch company with its HQ in London is the first truly global higher education network, operating in the private sector with ownership of over 15 institutions. It has a footprint from the UK, to Vancouver, to Hong Kong and online. (http://globaluniversitysystems.com/)</p> <p>Maurits has held visiting and honorary appointments at universities around the world in his academic field (sustainable urbanisation) and has published widely on international education and on university management. He is actively involved in various international organisations and is</p>	

	the long serving co-chairman of the World Association for Co-operative and work Integrated learning (https://www.waceinc.org/). He holds various international awards such as the Constance Meldrum prize for Vision and Leadership (EAIE 2012) and the Emblema Ouro or Golden Insignia of the Universidad Santiago de Compostela (2014) .	
9:45 – 10:00 AM	Relocate to Windsor Hall (University of Windsor)	
10:15 – 11: 15 AM	Concurrent Sessions D	Windsor Hall
Room: Windsor Hall 110 Format: Panel discussion / hot topics	<p><i>How Can Post-Secondary Institutions Nurture a Resilient Population of International Students?</i> Presenters: Francine Schlosser (moderator, University of Windsor), Jacqueline Veres, (panelist, University of Guelph), Duncan Lam (panelist, University of Windsor). Themes: Immigration; Marketing and Recruitment; Projects, Partnerships, and Programs (3Ps); Student Services; Professional and Career Development Abstract: Join researchers, working with the Building Migrant Resilience in Cities SSHRC-partnership, to discuss their work regarding international students in Ontario and Quebec, specifically addressing migration and settlement trends, recruitment practices, as well as roles on and off-campus communities can play to help boost employability and resilience.</p> <p>Biography: Dr. Francine Schlosser is the Executive Director of the Entrepreneurship, Practice and Innovation Centre (EPICentre) and a Professor at the Odette School of Business at the University of Windsor. She was awarded the University of Windsor Golden Jubilee Professorship in Business from 2013-2018. Her research focuses on entrepreneurial readiness and career transition for aging workers, immigrants and students. She is a member of the Board of Directors for Windsor-Essex Chamber of Commerce. http://odette.uwindsor.ca/francine-schlosser</p> <p>Duncan Lam is currently an MBA Candidate from the University of Windsor's MBA for Managers and Professionals program. From being an international student, from Malaysia, in the United States to becoming a Canadian citizen, Duncan hopes to bring a different perspective to international student and immigration discussions. Duncan conducts his research with EPICentre, at the University of Windsor, as part of the Windsor city network for the Building Migrant Resilience in Cities partnership.</p> <p>Jacqueline Veres is currently the International Education Intern at the University of Guelph's Centre for International Programs. She completed her MBA, Bachelor of Education, and Bachelor of Science from the University of Windsor. Jacqueline has researched international education</p>	



	and the supports offered to help build resilience in students studying in Canada, and continues to pursue a career in the field of international education.
Room: Windsor Hall 101 Format: Breakout Session / Concurrent Presentation	<p><i>Communication with Agents and Students – From Papers to Bots!</i> Presenters: Sue McKittrick (Fanshawe) and Priyank Mistri (Fanshawe) Themes: Marketing and Recruitment; Projects, Partnerships, and Programs (3Ps); Student Services; Professional and Career Development Abstract: How do you connect with students, parents and agents? You need a full range of communication tools - from paper to bots! Fanshawe International will share the tools/materials we use on a regular basis including: brochures and "things you can hold" PLUS online agent training, online student info sessions, live social media, bots and more!</p> <p>Biography: Sue has worked in International Communications and Recruitment at Fanshawe for nearly three years. Before that, she held various communications/media relations positions - including working with the Vinyl Cafe's Stuart McLean, co-executive director of an international air show, a 15+ year career in radio broadcasting, and two years as a Broadcast-Journalism Professor at Fanshawe. Sue's education includes studies at Humber College, Fanshawe College and Western University.</p> <p>Priyank has worked in Digital Marketing and Recruitment at Fanshawe for nearly 2 years. Before that, Priyank worked as a Marketing Specialist for Ultratec Special Effects managing their traditional and digital marketing activities in Canada, USA and Germany. Priyank has also worked as a solopreneur before and during his time at Ultratec working with more than 50+ clients and small to medium size companies assisting in their digital marketing needs including Web Design, Social Media Optimization, Video Production, Graphic Design etc. Priyank's education includes studies in the field of Electronics, Marketing and Project management.</p>
11:15 – 11:30 AM	Nutrition Break - Windsor Hall (Atrium)
11:30 – 12:30 AM	Concurrent Sessions E - Windsor Hall
Room: Windsor Hall 101 Format: Workshop	<p>CBIE - MHCC Consultation on a National Standard for Student Mental Health Presenters: Anne Christensen (CBIE) Themes: Student Services; Internationalization at Home (IaH)</p>



	<p>Abstract: The Mental Health Commission of Canada (MHCC) is developing a National Standard for Mental Health of Post-Secondary Students to help institutions promote and support students' mental health. In this session CBIE will host a consultation on behalf of MHCC to gather feedback to ensure the international student voice is captured in the Standard.</p> <p>Biography: As the Director of Member Relations, Melissa is responsible for managing the member experience including the delivery of professional development, networking and research services to support capacity building in the international education sector. Prior to joining CBIE in 2014, Melissa worked with a number of education focused non-profit organizations and higher education institutions in Asia and Africa facilitating partnerships across cultures to build organizational capacity as well as deliver learning programs in organizational development, communications, teacher training and ESL studies. Melissa has a degree in Communications from the University of Ottawa and received a post-graduate diploma from the International Project Management Program at Humber College and is a current part-time faculty member at Algonquin College.</p>	
Room: Windsor Hall 110 Format: Workshop	<p><i>An Interactive Workshop to Develop Short-Term Global Immersion Programs</i></p> <p>Presenters: Freeda Khan (Toronto)</p> <p>Themes: Learning Abroad</p> <p>Abstract: This interactive workshop will help guide participants through the challenges of creating and executing short term global immersion program for students for academic credit or non-credit or improve and revise current ones. The facilitator will share best practices on researching, planning and leading successful programs.</p> <p>Biography: Freeda Khan is the Assistant Director, International Lead and is responsible for managing the international portfolio at the Rotman School of Management, University of Toronto. She is a passionate advocate for international activities and enjoys creating international partnerships and developing programs to enhance the internationalization activities at the University of Toronto. She has had extensive experience creating, managing and executing various international programs such as study tours, exchanges, global consulting projects, etc. She has led multiple programs to international destinations such as Hong Kong, Shanghai, Dubai, Mumbai, Lima, Rio de Janeiro, San Francisco, etc. Freeda has previously worked for the Vice President of International Relations at UofT and at two financial firms on Bay Street in Toronto. Freeda has a M.Ed from OISE and is currently pursuing a Ph.D. at OISE in the Internationalization of Higher Education.</p>	
12:30 PM	Lunch to go - Windsor Hall (Atrium)	
1:30 – 2:15 PM	UWindsor Main Campus Tour	Welcome Centre – Room 106 2585 Wyandotte St. West N9B 1K6